New School Student Health Services Telehealth Informed Consent

Telehealthcare is an entirely OPTIONAL service that the New School Student Health Services offers in addition to traditional office-based appointments.

I understand that telehealth is the use of electronic information and communication technologies (for example, video conferencing) by a licensed health care provider to deliver services while I am located at a different site than the provider. I hereby consent to the New School Student Health Services providing healthcare services to me via telehealthcare.

I understand that the laws that protect privacy and the confidentiality of healthcare information also apply to telehealthcare. As always, my insurance carrier will have access to my healthcare records for quality review/audit.

I understand that I have the right to withhold or withdraw my consent to the use of telehealthcare in the course of my care at any time, without affecting my right to future care or treatment as long as this consent is in force (has not been revoked). New School Student Health Services may provide health care services to me via telehealthcare without the need for me to sign another consent form.

I understand that, if deemed appropriate, my provider may invite a senior clinician to join my telehealth session for support and crisis management purposes.

Expected Benefits:
- Convenience- You may not need to come into clinic to be seen
- Increased efficiency in terms of time and travel to take care of your health issue
- No waiting room exposure to others who may be sick

Possible Risks:
- Information transmitted may not be sufficient (e.g. disconnection or poor image resolution) to allow for appropriate health/medical decision making by the health care provider
- Delays in health/medical evaluation and treatment could occur due to deficiencies or failures of equipment
- In very rare instances, security protocols could fail, causing a breach of privacy of personal medical information
- You may be required to go to the location of the consulting provider if it is felt that the information obtained via telehealthcare was not sufficient to make a diagnosis

IN ORDER TO PROVIDE TELEHEALTH SERVICES, WE MUST HAVE UP-TO-DATE EMERGENCY CONTACT INFORMATION.

Acknowledgement of the above information, as well as providing of a LOCAL emergency contact and your current location at the time of service are required before any telehealth services can be provided.

This form is available to fill out and sign via the SHS Health Portal.

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